

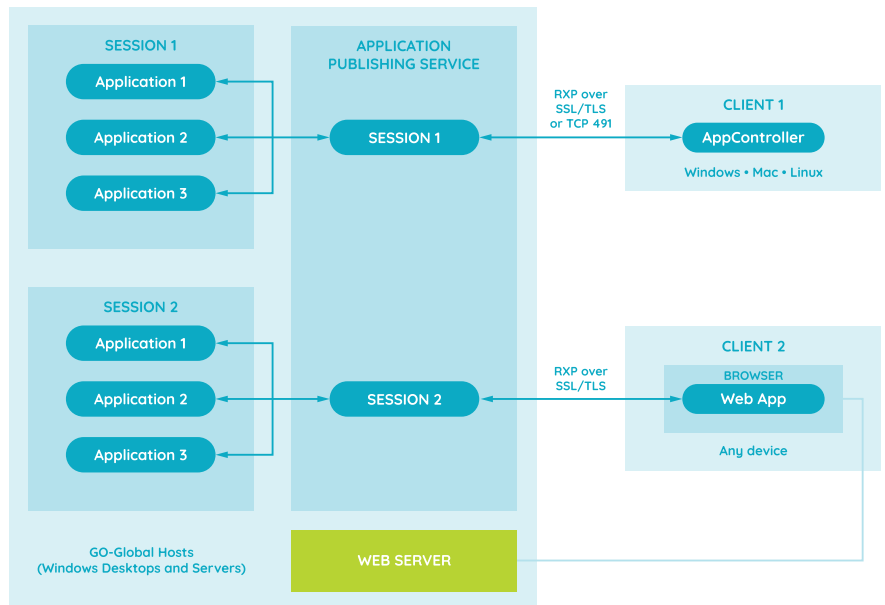
GO-Global

Install and use Windows applications anywhere.



GO-Global delivers Windows® applications to any location and virtually any device and OS. With GO-Global, you can easily and simply publish applications, configure options, and manage sessions on a single PC or a cluster of servers. Applications run on a secure central host for seamless access by local or remote end users, including iPhone, iPad, and Android end users. Run heavy applications on a centralized host using low-cost, minimally configured computers and mobile devices.

To end users, applications appear as though they are running locally, with all features, functions, and branding retained.



System Administration

- Simple, easy to manage Concurrent User License Model provides access to all GO-Global features with one standard license.
- * Cloud Licensing provides a simple, high-availability alternative to GO-Global's on-premises licensing. With Cloud Licensing, there are no license servers, no product codes, and no need to redeem, rehost, or upgrade license files.
- * Third-party load balancer support improvements allow administrators to centrally manage hosts and sessions that are accessed via third-party load balancers and allows end users who connect to GO-Global Hosts via third-party load balancers to disconnect from their sessions and reconnect to them later.
- Integrated load balancing distributes end user workloads across a cluster of hosts, preventing hosts from becoming overloaded and allowing end users to disconnect from their sessions and reconnect to them later.
- IPv4 and IPv6 support for flexibility in allocating addresses and routing traffic.
- Connection monitoring tools allow administrators to monitor the latency and input and output rates of connections to the host.
- Automatic upgrade of Windows clients.
- With Windows Compatibility Assurance, administrators can automatically defer installation of Windows Updates until they've been verified as compatible with GO-Global.
- Application publishing provides support for application command-line configuration options.
- Ability to specify GO-Global client options via browser URLs.
- The Mobile App Toolbar Editor allows administrators to create custom toolbar buttons and menus for Windows applications accessed from a mobile device.

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Security

- * Use the Strong Encryption Certificate Wizard without purchasing a certificate from a third-party Certificate Authority to generate trusted SSL certificates for GO-Global hosts, enabling strong encryption and SSL/TLS security.
- * Two-Factor Authentication (2FA) provides an extra layer of security by optionally requiring end users to enter a 6-digit code from an authenticator app (GraphOn recommends Google Authenticator and Authy) on a smart phone, in addition to their username and password.
- Enables secure access to hosts on internal networks from the internet without opening any ports on the DMZ's internal firewall.
- Support for proxy server tunneling (aka HTTP Connect) to allow end users accessing the internet via a web proxy server to connect to GO-Global Hosts on the internet.
- Logon Manager runs global and end user-specific logon scripts within the end user's security context each time the end user is authenticated.
- GO-Global inherits all aspects of user and data security from the Windows Server operating system; additionally, Windows file, folder, share, printer and registry permissions are all respected by GO-Global.
- Administrators can enhance GO-Global end users' network security by disabling Standard authentication and enabling Integrated Windows authentication on the Security tab of the Host Options dialog in the Admin Console.
- Administrators using GO-Global can use Third-Party Virtual Private Networking (VPN) software to automatically encrypt GO-Global's proprietary RXP protocol from the client device to GO-Global Hosts.



End User Management & Support

- * Branding allows customers to replace GraphOn's GO-Global branding on end user interface elements (e.g., Sign In Dialog, Program Window, etc.) with the customers' own corporate images, logos, and names.
- * File Open Redirection streamlines workflow by allowing end users to open specified file types in applications running on the client. Administrators can enable the feature for select file types (e.g. XLSX, PDF, DOCX, etc.) so that when a user attempts to access a file of that type from a host application that does not directly support it (e.g. opening an XLSX in Outlook), the file will instead be opened on the client with the relevant client application (e.g. Excel).
- * URL Redirection allows end users to click web links that open in the default browser on the client rather than the default browser on the host, so end users can efficiently access web content and videos running in GO-Global sessions.
- Licensing Summary provides the status and details for GO-Global licenses and notifies administrators when expiration dates are approaching.
- Real-time Host monitoring of individual hosts, with control of individual clients and processes, and logout and shutdown for individual end users.
- Session monitoring tools allow administrators to control how long sessions can run, how long sessions remain connected when idle, and how long sessions remain running after end users disconnect.
- Client and host logging record network quality metrics and events for troubleshooting network connectivity issues.
- High-performance access via GO-Global's proprietary RapidX Protocol (RXP), even over low-bandwidth connections.
- Session shadowing allows administrators to connect to end users' sessions to provide training and assistance.
- Client Drives enables end users to open files on the client in applications running on the host.

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Full-Featured Windows End User Experience

- * The GO-Global AppController is a redesigned, easy-install version of the GO-Global App for end user devices that can be customized with the customer's own company name, logo, image, and more. AppController can be started from a computer's desktop, a mobile device, or a web browser.
- The GO-Global Web App is a zero-install HTML5 and JavaScript client that allows end users to run Windows applications in Web browsers on any device.
- With Client printing, end users can print to local or network printers using Windows printer drivers or GraphOn's unique Universal Printer Driver.
- Multi-monitor support allows Windows and Mac end users to move the windows of remote applications onto multiple monitors.
- The Seamless Windows feature allows end users to arrange the windows of remote applications on their desktop, together with the windows of applications running locally.
- With Mobile Sense Technology, Windows applications accessed from mobile devices behave and respond more like mobile apps. Administrators can also create custom toolbars to enhance the end user's mobile experience.



End-User Convenience

- * Video Replay enables applications and browsers running in GO-Global sessions to replay video content on GO-Global clients.
- Integrated Windows Authentication allows end users to connect to GO-Global and start a session without having to sign in to the host and re-enter their username and password.
- Session Reconnect allows end users to automatically reconnect to sessions following temporary network disruptions without requiring any user interaction.
- Time Zone Redirection allows sessions to run in the time zone of the client computer, regardless of the time zone that is selected on the host.
- Support for left-to-right and right-to-left languages.
- Dynamic Display Resize automatically adjusts the size of the session's desktop when the end user reconnects to the session from a different device, or changes the resolution of the client device, or resizes the browser in which the session is running.
- DPI Scaling displays remote applications at the same resolution as local applications, even when the device has a high-resolution display.
- Client Clipboard allows end users to copy and paste data between local and remote applications.
- Client File Access allows end users to open and save files on their local hard drive if permitted by the administrator.
- Client Audio allows end users to listen to audio from their remote applications.
- The Client Keyboard Input Method Editor (IME) allows end users to switch languages as needed.

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GO-Global 6.1 Supported Platforms

Host Platforms – all 64-bit

- Windows Server 2019 – Standard and Datacenter
- Windows Server 2016 – Standard and Datacenter
- Windows Server 2012 R2 – Standard and Datacenter
- Windows 10 (latest version) – Professional and Enterprise

NOTE:

GO-Global can be installed and run on guest operating systems that are managed by hypervisor products like VMware ESXi™, Microsoft Hyper-V®, and Citrix® Hypervisor. However, GO-Global is not supported on Hyper-V host machines.

Client Platforms

- Windows 10 Professional and Enterprise (32-bit/64-bit)
- Windows 7 Professional, Ultimate, and Enterprise (32-bit/64-bit)
- Mac OS X 10.13 and later
- Red Hat Enterprise Linux 7 and 8 (64-bit)
- CentOS 7 and 8 (64-bit)
- SUSE Linux Enterprise Desktop 12 and 15 (64-bit)
- Ubuntu 18.04 LTS and 19 (64-bit)
- iOS 11.0 and later
- Android 8.0 and later ARM processors
- Note that end user client Windows machines must have the latest Windows Updates installed

Browsers

- Internet Explorer 11 (32-bit)
- Mozilla Firefox 60 and later
- Apple Safari 11 and later for Mac OS X
- Google Chrome 67 and later with Windows 7, Windows 10, and Chromebook
- Microsoft Edge

About GraphOn

GraphOn created GO-Global in 1999 to enable reliable, secure, multi-user access to Windows applications from any location, device, and operating system. GO-Global combines the scalability and performance of multi-user products with the ease-of-use of single-user products, reducing administration and hardware costs, increasing end-user efficiency, and lowering total cost of ownership.

GO-Global is used by thousands of customers ranging from small businesses to enterprise companies located in nearly every country in the world.

GraphOn partners with resellers and system integrators in local markets to sell and support its solutions and with Independent Software Vendors (ISVs), Managed Service Providers (MSPs) and Hosting Service Providers (HSPs), who integrate GO-Global in their respective infrastructures to deliver applications to end users. For more information, visit www.graphon.com.